

Home Visit Guidelines for Parents and Carers

To ensure a safe and comfortable visit for everyone, please read the following information before your scheduled home visit.

Before the Visit

- Please let us know if anyone in your household is feeling unwell, especially with symptoms of illness.
- If you have any concerns about the visit or need to rearrange, please contact us as soon as possible.

Safety and Environment

- No smoking, drugs, or alcohol should be present or in use during the visit.
- All dogs or pets must be securely kept away from the area where the visit will take place.
- Please ensure the main room for the visit is calm, safe, and free from potential hazards (e.g. sharp objects, open flames, clutter on the floor).

Who Should Be Present

- A parent or legal guardian must be present for the entire visit.
- If you'd like another adult (e.g. grandparent, partner) to join the visit, that's absolutely fine.

During the Visit

- We aim to build a warm, positive connection with your child and family.
- We'll talk through key information, answer your questions, and begin to get to know your child's needs, interests, and routines.

Thank you for helping us make this visit safe and welcoming!