



How to check if your device can run the new Tapestry app

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The new Tapestry app is almost here! This companion to the refreshed Tapestry look we launched in September 2025 is designed to make your experience more consistent, intuitive, and enjoyable—whether you're on a phone, tablet, or computer.

Our new app not only mirrors the look and feel of the browser version, creating a seamless experience across all your devices, but it also opens the door to exciting new features that will make Tapestry an even more valuable tool for you.

With the release of a new app comes updated minimum device and operating system requirements. To run the new Tapestry app, your device needs to meet the following:

- iOS: 15.6 or higher
- Android: 8 or higher
- Amazon Fire: 7 or higher*

*Fire devices on OS 7 (9th–11th gen) can run the app but may have reduced performance. For the best experience, use OS 8+ on 12th-gen or newer devices.

Important: Devices that do not meet these minimum requirements may still let you log in to Tapestry via a browser, but you will not be able to use it. This means that without meeting these requirements, you won't be able to use Tapestry effectively on your device, regardless of whether you wish to use the app or stick with the browser version.

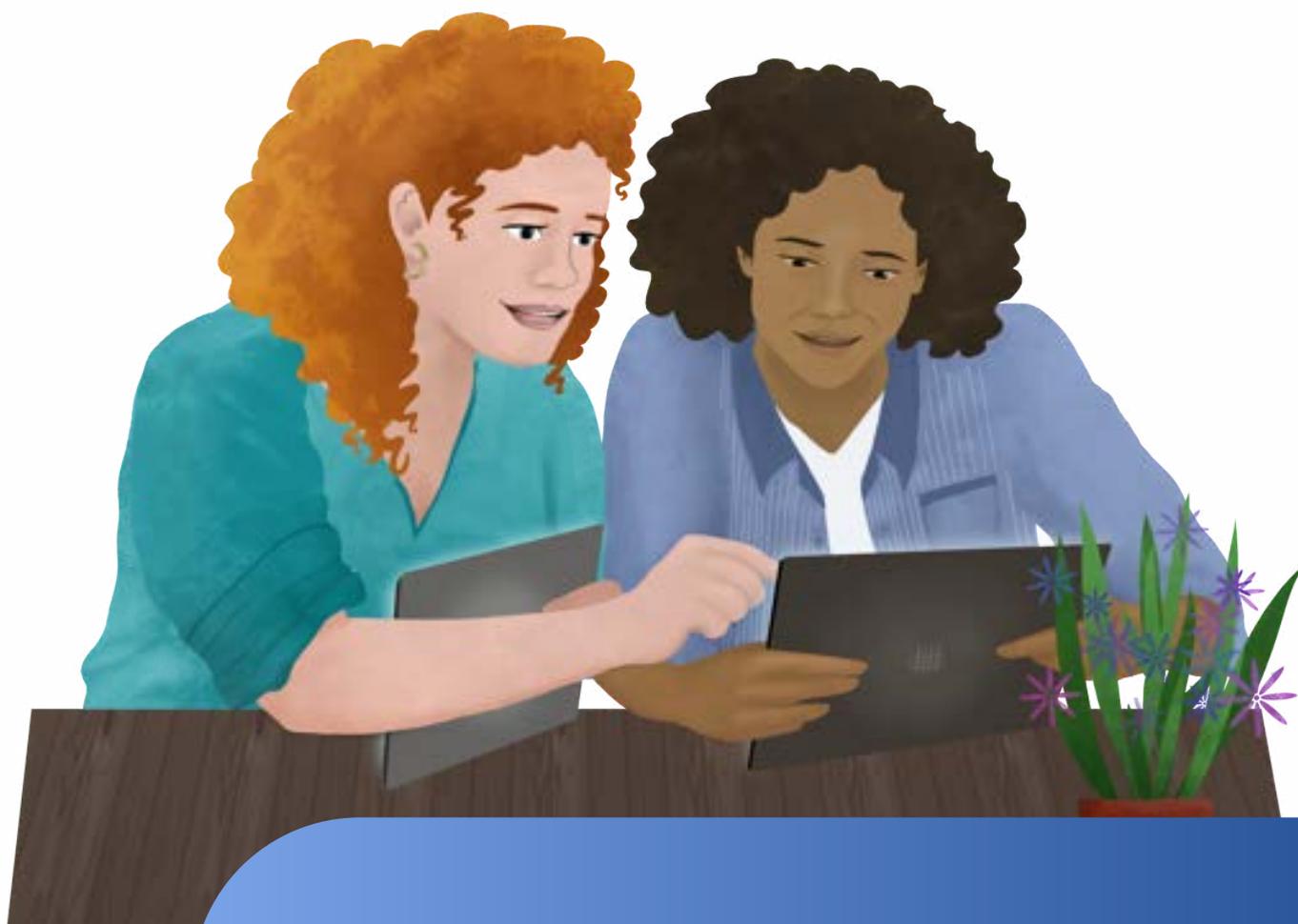
In this guide, we'll walk you step-by-step through how to check if your device can run the new app. The examples use the most popular devices, but the process will be nearly identical for others, too.

The Tapestry Team

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What do these minimum requirements mean for you?



If your device is already running on either of the above operating systems, you are good to go!

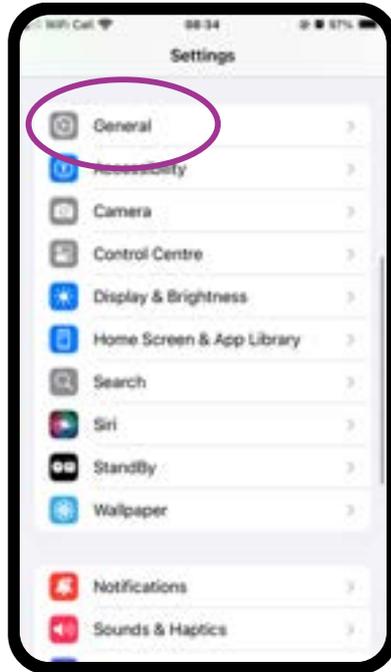
However, if you are running on:

- iOS 13–15.5: You'll need to update to iOS 15.6 or higher to keep using Tapestry.
- iOS 12 or below (or if your device can't update): You'll need a newer device.
- Android 7 or below: You'll need to update to Android 8 or higher—or consider a newer device if updates aren't available.

We know this can feel frustrating, especially if your current device is still working fine. These changes are necessary because Apple and Google no longer support older operating systems. Without these updates, devices stop receiving essential security fixes, and apps—including Tapestry—cannot guarantee your data stays safe. By aligning with these support limits, we make sure Tapestry remains secure, reliable, and ready for new features.

To make it a bit easier for you in case you find yourself having to source new devices, we've put together a list of [affordable device options](#).

Apple Devices

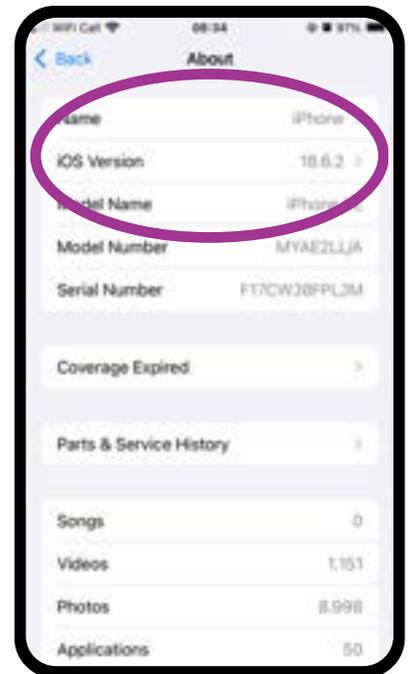
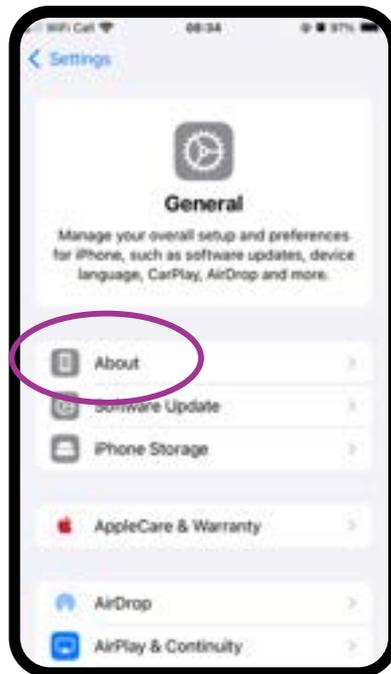


1. Check your current iOS version

- Open the Settings App
- Tap General > About
- Look for Software Version - this is your current iOS version

2. Compare with the minimum requirement

- The new Tapestry app requires iOS 15.6 or higher
- If your version is iOS 15.6 or higher, you are all set!
- If your version is lower, continue to step 3 on the next page



Apple Devices

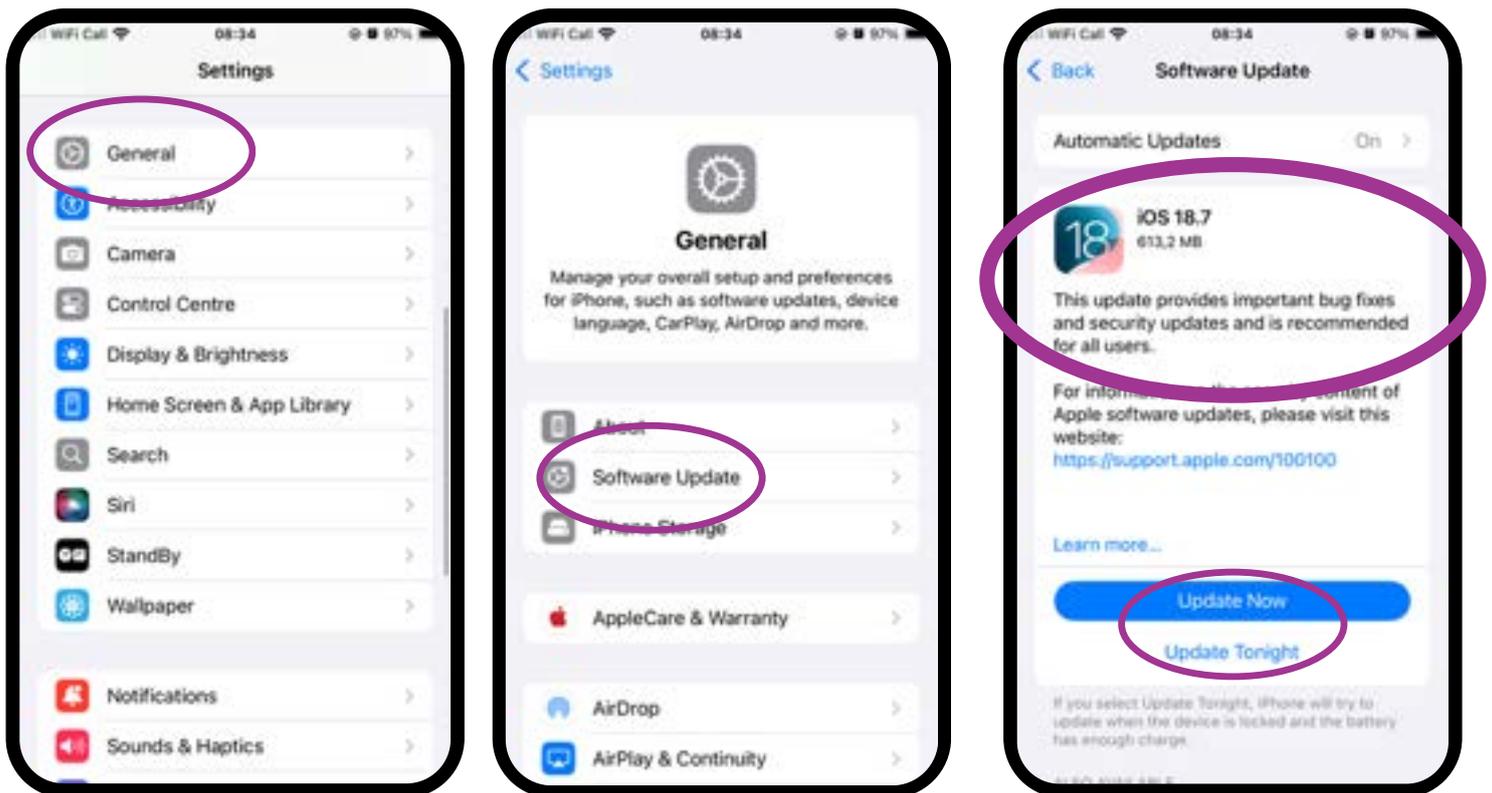


3. Check for iOS updates

- Go to Settings > General > Software Updates
- If an update is available, tap Download and Install
- Make sure your device is connected to Wi-Fi and has enough battery

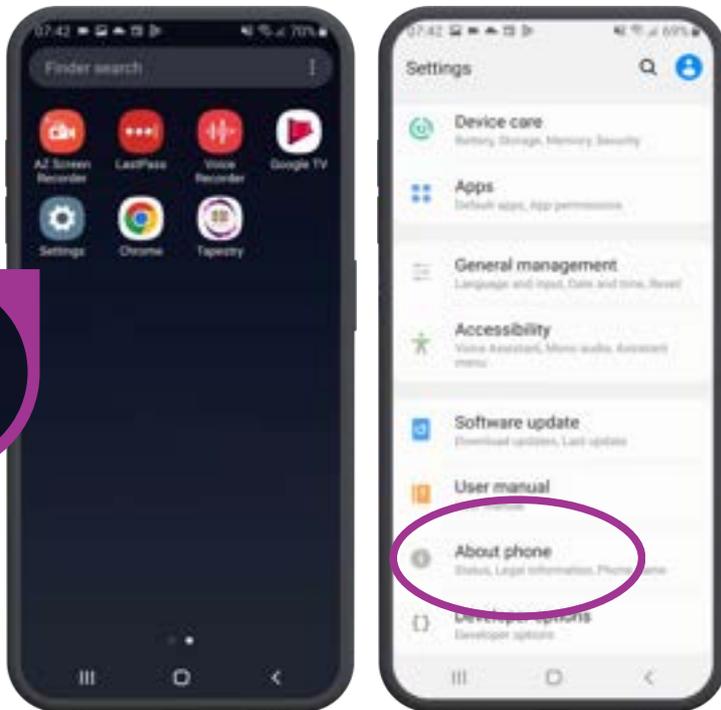
4. If no updates are available

- Your device may be too old to support iOS 15.6
- Unfortunately, you'll need a newer device to use the new app



Remember: devices that do not meet the minimum requirements will not be able to use Tapestry, even in a browser.

Samsung Devices

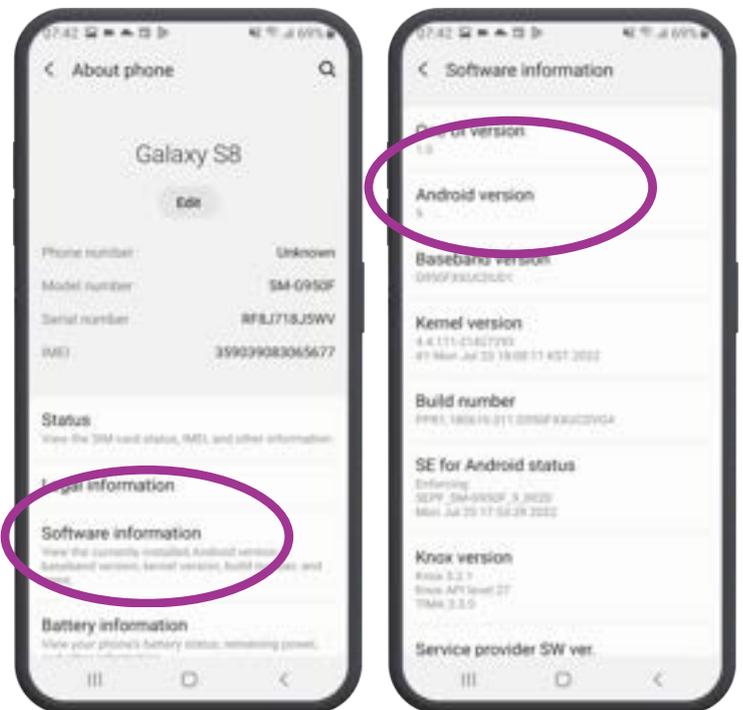


1. Check your current Android version

- Open the Settings App
- Scroll down to and tap About phone or About device
- Look for Software information or Android version

2. Compare with the minimum requirement

- The new Tapestry app requires Android 8 or higher
- If your version is Android 8 or higher, you are all set!
- If your version is 7 or lower, continue to step 3 on the next page



Samsung Devices

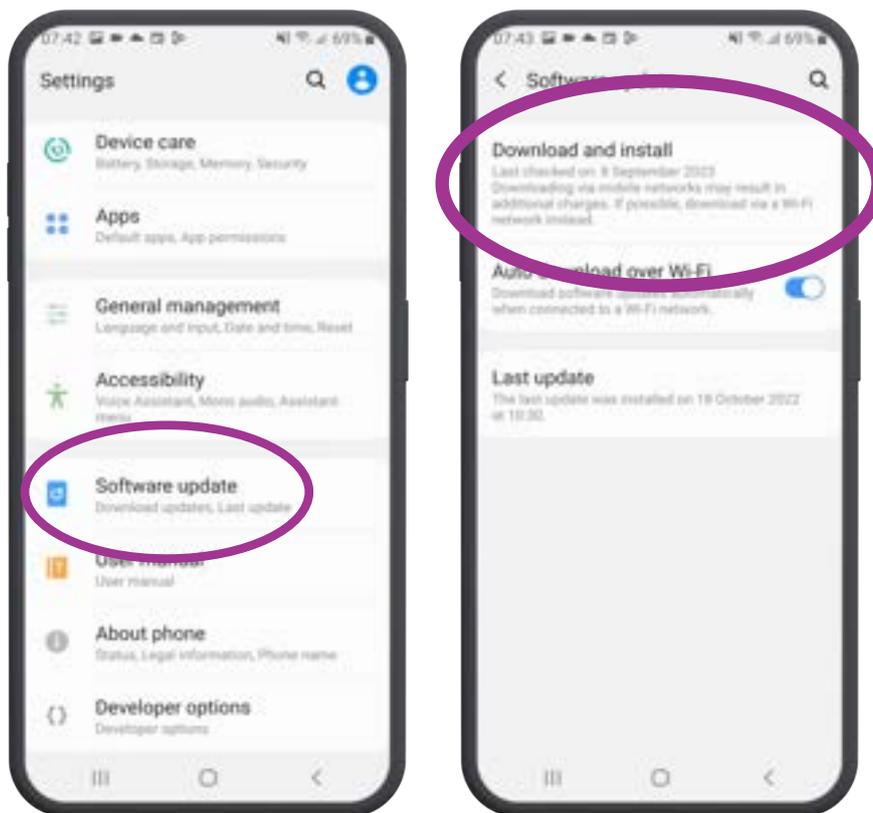


3. Check for Android updates

- Go to Settings > Software update > Download and install
- If an update is available, follow the on-screen instructions
- Make sure your device is connected to Wi-Fi and has enough battery

4. If no updates are available

- Your device may be too old to support Android 8
- Unfortunately, you'll need a newer device to use the new app



Remember: devices that do not meet the minimum requirements will not be able to use Tapestry, even in a browser.

Google Pixel Devices

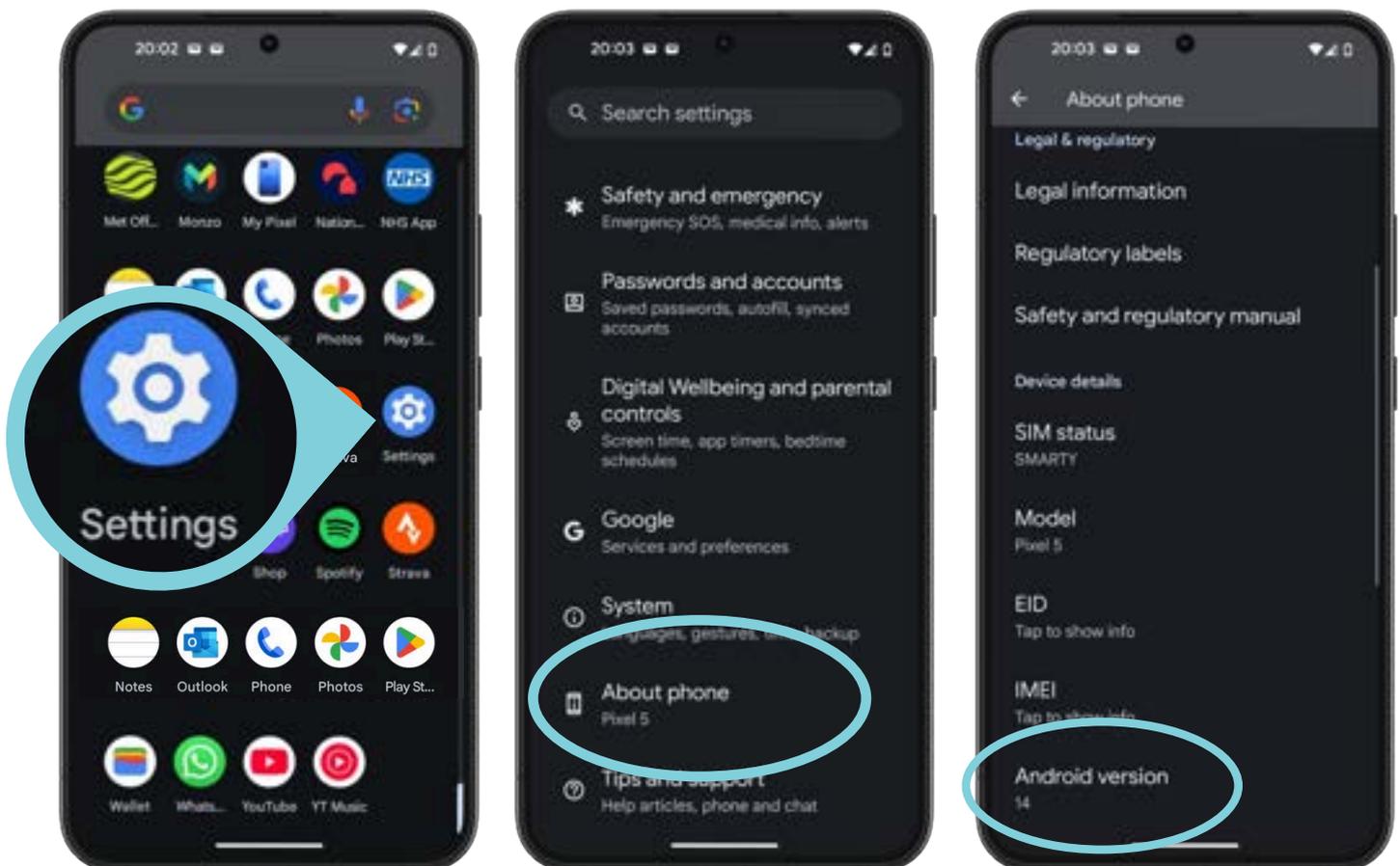


1. Check your current Android version

- Open the Settings App
- Tap About phone
- Look for Android version

2. Compare with the minimum requirement

- The new Tapestry app requires Android 8 or higher
- If your version is Android 8 or higher, you are all set!
- If your version is 7 or lower, continue to step 3 on the next page



Google Pixel Devices

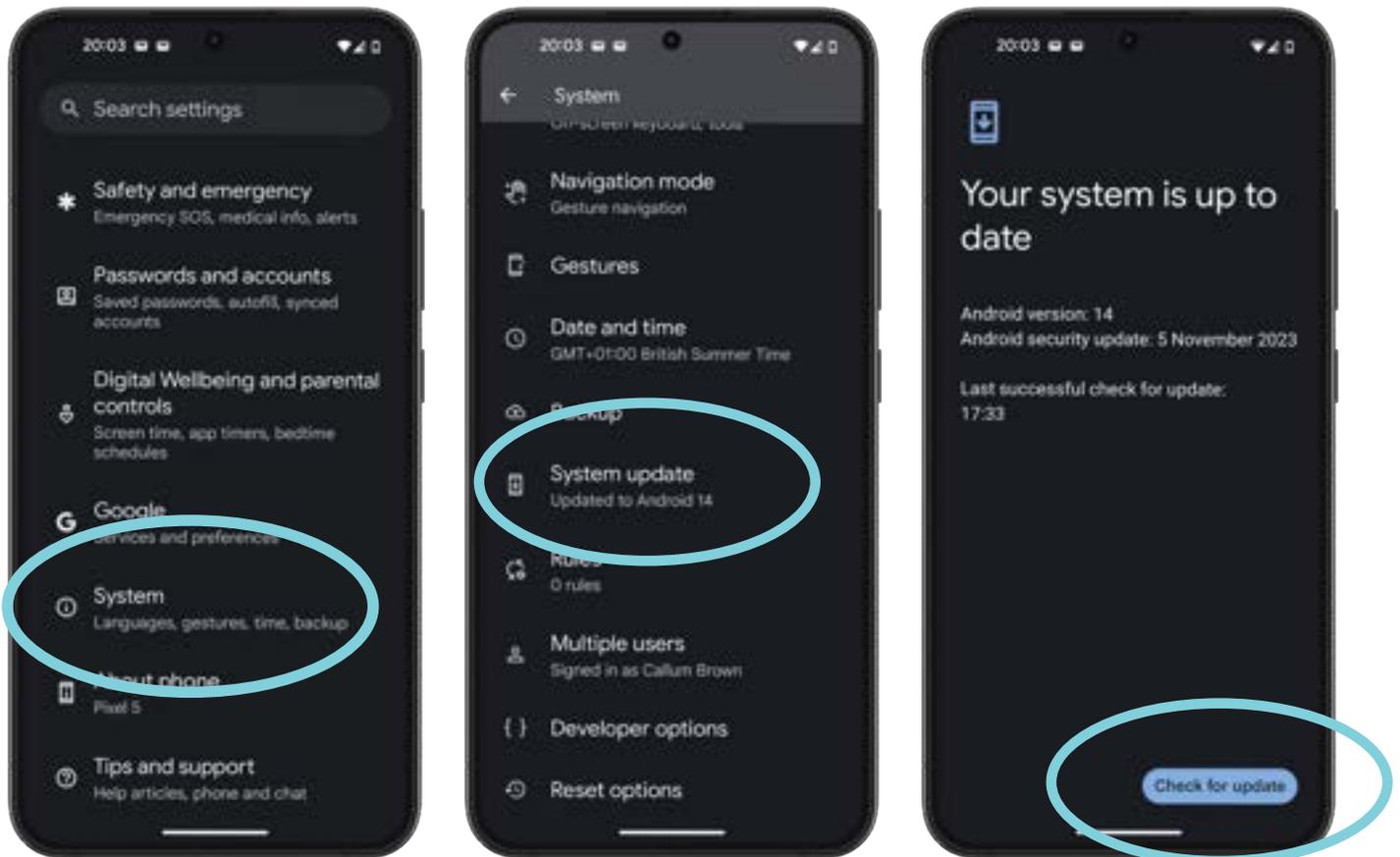


3. Check for Android updates

- Go to Settings > System > System update
- Tap Check for update and follow prompts if an update is available
- Make sure your device is connected to Wi-Fi and has enough battery

4. If no updates are available

- Your device may be too old to support Android 8
- Unfortunately, you'll need a newer device to use the new app



Remember: devices that do not meet the minimum requirements will not be able to use Tapestry, even in a browser.

Lenovo Devices

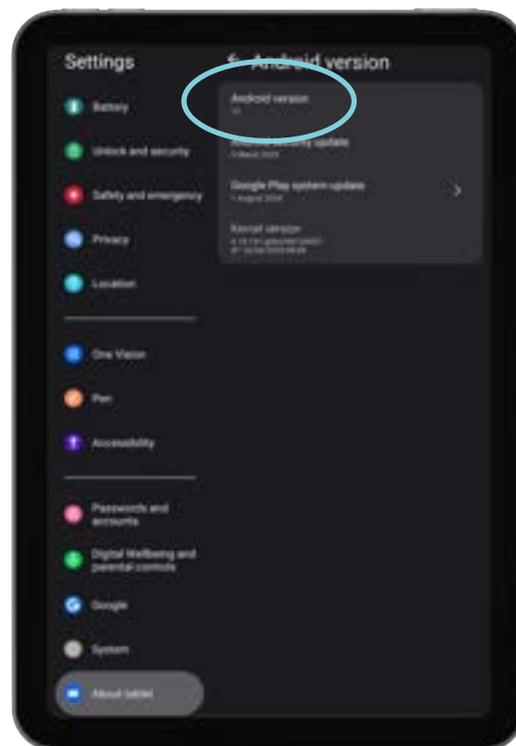
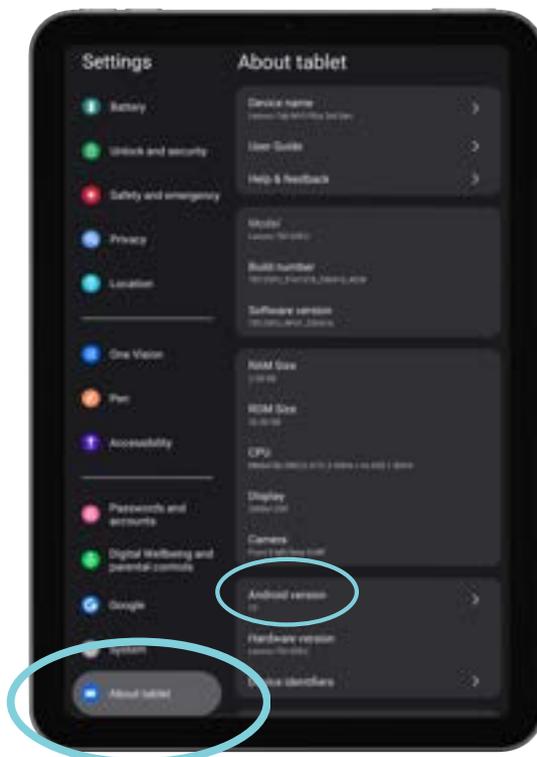


1. Check your current Android version

- Settings > About Tablet > Android version

2. Compare with the minimum requirement

- The new Tapestry app requires Android 8 or higher
- If your version is Android 8 or higher, you are all set!
- If your version is 7 or lower, continue to step 3 on the next page



Lenovo Devices

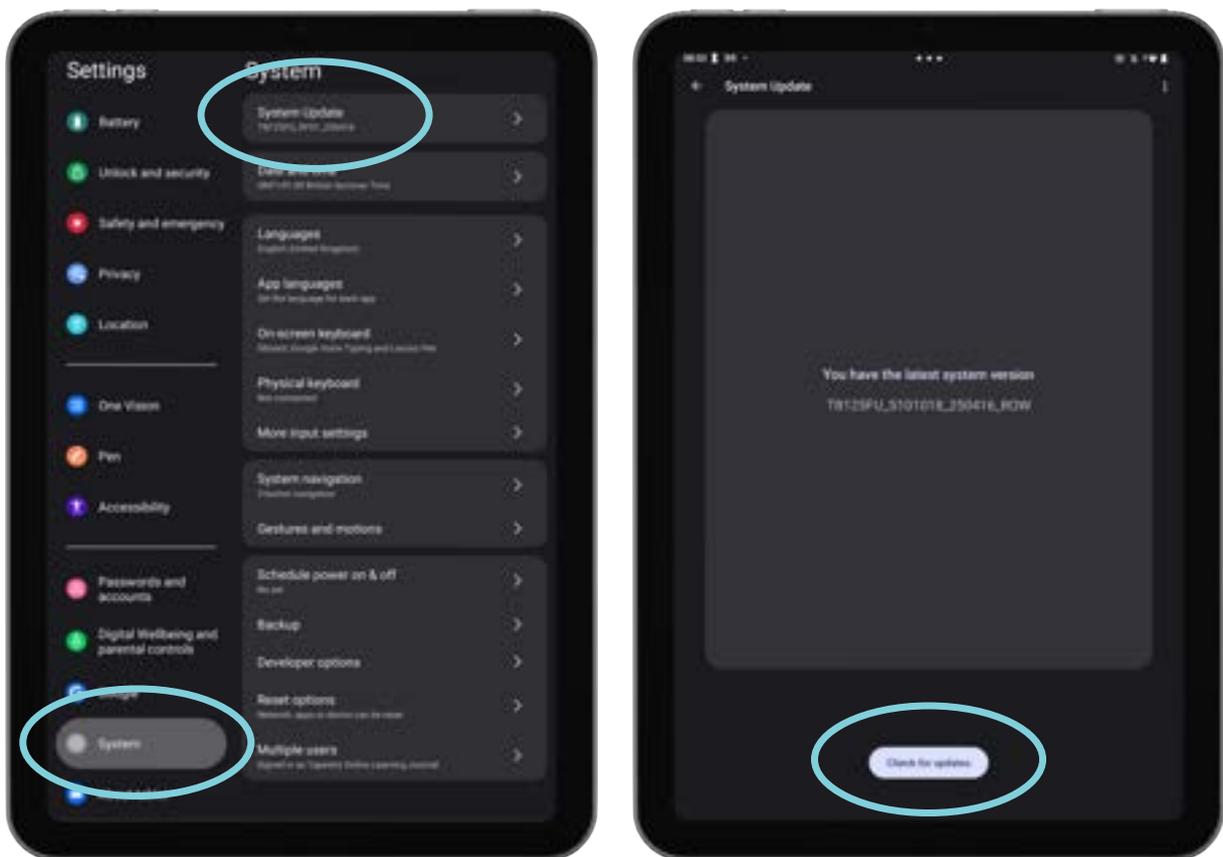


3. Check for Android updates

- Go to Settings > System > Software update > Check for updates
- If an update is available, follow the on-screen instructions
- Make sure your device is connected to Wi-Fi and has enough battery

4. If no updates are available

- Your device may be too old to support Android 8
- Unfortunately, you'll need a newer device to use the new app



Remember: devices that do not meet the minimum requirements will not be able to use Tapestry, even in a browser.

Amazon Fire Devices

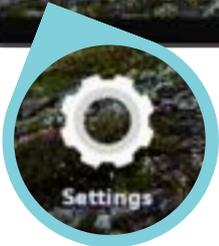
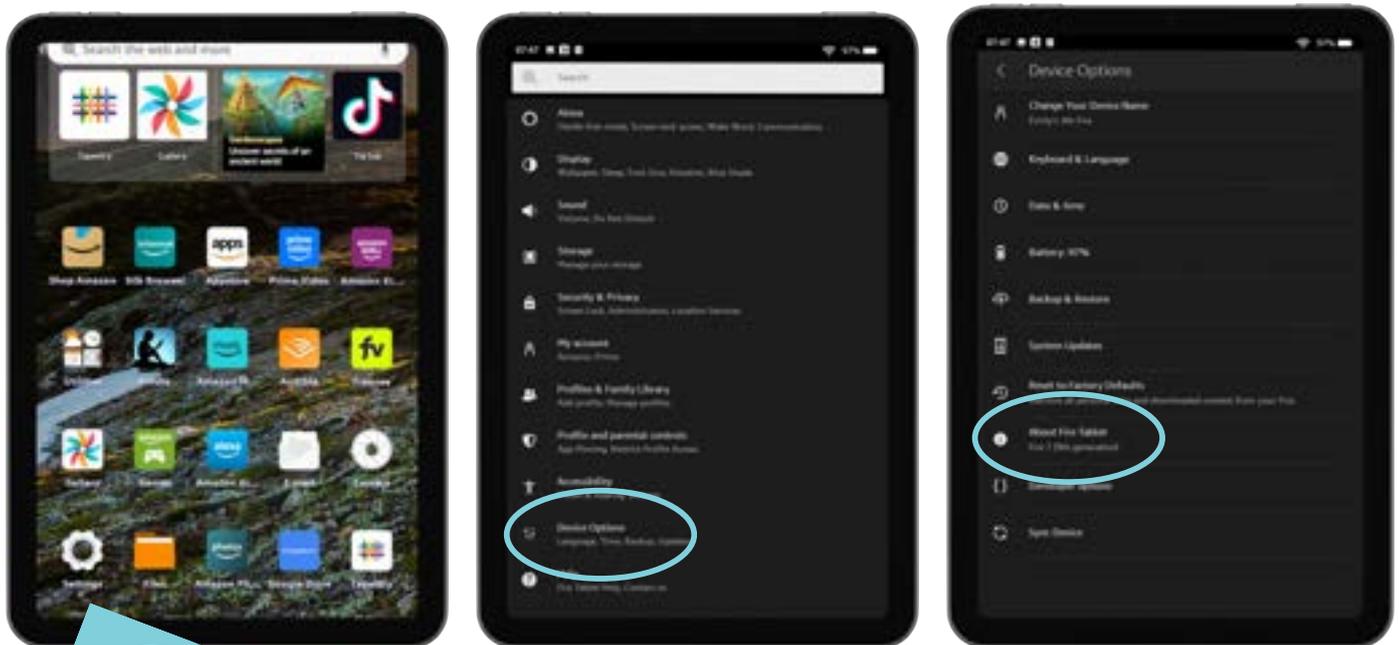


1. Check your current Fire OS version

- Open Settings > Device Options > About Fire Tablet
- Your Fire OS version will be listed

2. Compare with the minimum requirement

- Fire OS is based on Android; the new Tapestry app generally requires Fire OS 7 or higher (Android 8+ equivalent). This is because, if your Fire is on OS 7 or higher, the Tapestry app will work, as Fire OS 7 is equivalent to Android 8, our minimum requirement.
- If your version is Fire OS 7 or higher, you're all set!*
- If your version is lower, continue to step 3



*Fire devices on OS 7 (9th–11th gen) can run the app but may have reduced performance. For the best experience, use OS 8+ on 12th-gen or newer devices.

Amazon Fire Devices

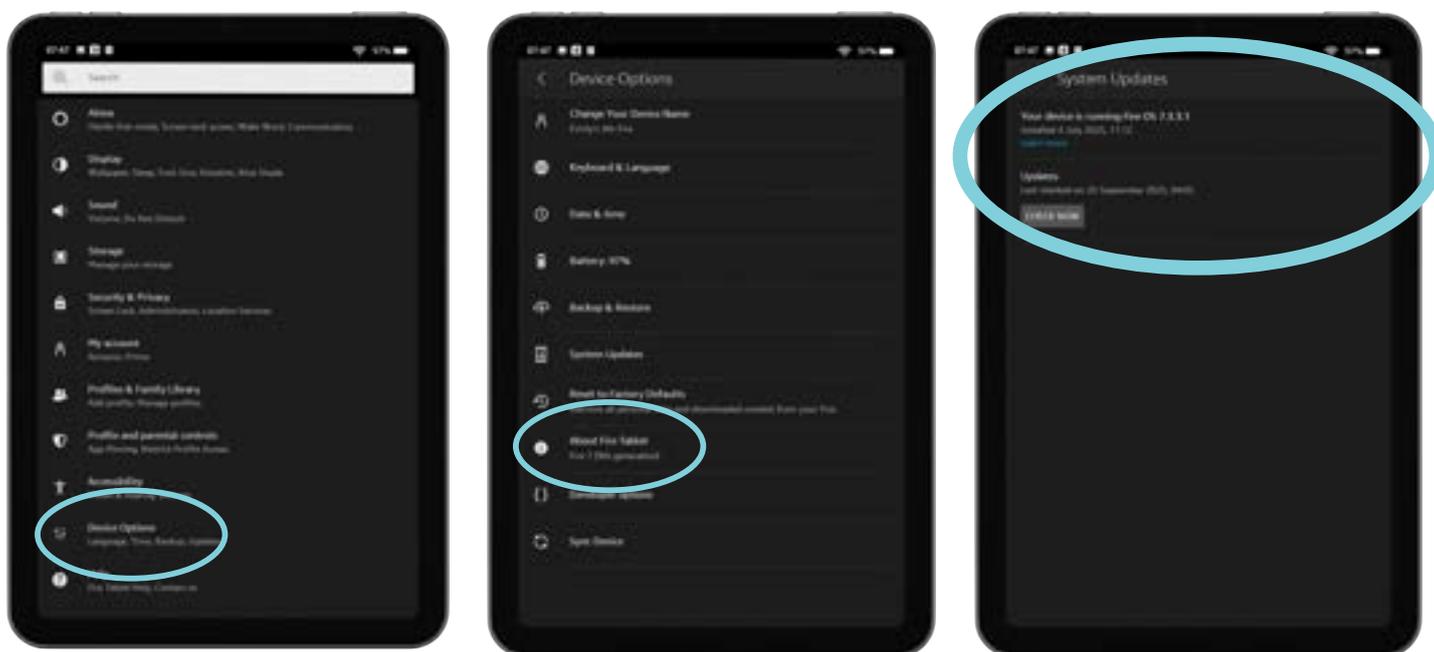


3. Check for Fire OS updates

- Go to Settings > Device Options > System Updates > Check Now
- Follow prompts if an update is available
- Make sure your device is connected to Wi-Fi and has enough battery

4. If no updates are available

- Your device may be too old to support Fire OS 7 (Android 8)
- Unfortunately, you'll need a newer device to use the new app



Remember: devices that do not meet the minimum requirements will not be able to use Tapestry, even in a browser.

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