

# PRIVACY NOTICE FOR PUPILS & PARENTS / CARERS AT CHESTNUT LANE SCHOOL



Chestnut Lane School collects data and information about our pupils and parents / carers so that we can run effectively as a school. We are a primary, local authority, community maintained school and the data controller for the data we process on pupils attending our school.

This privacy notice explains how and why we collect pupil and parent / carer data, what we do with it and what rights parents and pupils have.

If you would like to discuss anything in this privacy notice, please contact our Administration Manager (details below) or our Data Protection Officer at [nicola@schoolsdp.com](mailto:nicola@schoolsdp.com).

## Our contact details:

Chestnut Lane School  
105 Chestnut Lane  
Amersham HP6 6EF  
Telephone: 01494 727415  
Email: [office@chestnutlane.bucks.sch.uk](mailto:office@chestnutlane.bucks.sch.uk).

## The types of information held by us

We currently collect and process the following information:

- a. personal identifiers and contacts (such as name, unique pupil number, contact details, address, photographic images and recordings);
- b. characteristics (such as ethnicity, language, pupil premium and free school meal eligibility);
- c. safeguarding information (such as court orders and professional involvement);
- d. special educational needs (including the needs and ranking);
- e. medical and administration (such as doctors information, child health, dental health, allergies, medication and dietary requirements);
- f. attendance (such as sessions attended, number of absences, absence reasons and any previous schools attended);
- g. assessment and attainment (such as key stage 1 and phonics results);
- h. behavioural information (such as exclusions and any relevant alternative provision put in place).

## How we collect the information and why we have it

We collect information about pupils and parents / carers before they join the school and update it during their time on the roll as and when new information is acquired. Most of the personal information we process is provided to us directly by you but we also receive personal information when pupils join the school from:

- a. other schools and nursery settings;
- b. the local authority.

Under the UK General Data Protection Regulation (UK GDPR), we rely on the following lawful bases for processing:

- a. your consent. You are able to remove your consent at any time. You can do this by contacting [office@chestnutlane.bucks.sch.uk](mailto:office@chestnutlane.bucks.sch.uk);
- b. we have a contractual obligation;
- c. we have a legal obligation;
- d. we need it to perform a public task;
- e. we have a vital interest;
- f. we have a legitimate interest.

Some personal information requires extra protection as it is considered more sensitive. This includes race, ethnicity, religious beliefs, medical conditions, genetic information and biometric data, criminal convictions.

If we are processing special category data, our lawful basis will also include one of the following:

- a. we have explicit consent;
- b. to meet our obligations as a controller or those of data subjects;
- c. to meet our public interest task of keeping pupils safe.

Our Appropriate Policy Document gives a more detailed explanation of how we lawfully process special categories of personal data.

## **What we do with the information**

We use the information you have given us, or we have generated to:

- support pupil learning, onsite and remotely
- monitor, report and demonstrate pupil progress
- provide appropriate pastoral care
- assess the quality of our services
- comply with the law regarding data sharing
- protect the welfare of pupils and others in the school
- run the school safely and effectively
- promote the school, including taking photographic images and recordings
- communicate with parents / carers

We may share this information with:

- schools that pupils attend after leaving us
- our local authority, Buckinghamshire Council
- the Department for Education (DfE) (statutory data collections)
- school governors / trustees / parent body
- companies providing services to the school, e.g. catering, photography, communication services, safeguarding
- companies processing data for the DfE or Buckinghamshire Council

From time to time, we may also share pupil information with other third parties including the following:

- the Police and law enforcement agencies
- NHS health professionals including the school nurse
- Educational psychologists
- Education Welfare Officers
- Courts, if ordered to do so
- Prevent teams in accordance with the Prevent Duty on schools.

In the event that we share personal data about pupils with third parties, we will provide the minimum amount of personal data necessary to fulfil the purpose for which we are required to share the data.

## **How we store your information**

A significant amount of personal data is stored electronically, for example, on our MIS (management information system) database and curriculum network. Some information may also be stored in hard copy format in lockable filing cabinets.

We hold pupil and parent / carers' data in line with our retention schedule which is available from the school office.

## **Your data protection rights**

Under data protection law parents / carers and pupils have the right to request access to information about them that we hold (a subject access request).

To make a request for your personal information or to be given access to your child's educational record, please contact the school office or our data protection officer (see contact details at the start of this privacy notice). Where a child does not have the maturity to make their own requests for personal data, parents may do so on their behalf in a primary school setting.

You also have the right to:

- have your personal data rectified, if it is inaccurate or incomplete
- request the deletion or removal of personal data where there is no compelling reason for its continued processing
- object to processing of personal data that is likely to cause, or is causing, damage or distress
- prevent processing for the purpose of direct marketing
- object to decisions being taken by automated means
- a right to seek redress either through the ICO or through the courts.

Under UK GDPR you are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you.

Parents of pupils who attend a maintained school have a separate statutory right to access their child's educational record. Upon receipt of a written request for a pupil's educational record, the school will respond to it within 15 school days. This is an independent legal right of parents which falls outside of the UK GDPR.

## **How you can help us**

As the school has limited staff resources outside of term time, we encourage parents to submit requests for information during term time and to avoid sending a request during periods when the school is closed, or is about to close for the holidays, where possible. This will assist us in responding to your request as promptly as possible.

For further information about how we handle subject access requests, please see our Data Protection Policy.

## **Any concerns**

If you have a concern about the way we are collecting or using your or your child's personal data, you should raise your concern with us in the first instance. You can also complain to the Information Commissioner's Office (ICO) if you are unhappy with how we have used your data:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow Cheshire SK9 5AF  
Telephone: 0303 123 1113.  
<https://ico.org.uk>

Reviewed: July 2024  
Next Review: July 2026